

DAWSON-WAM Ltd is a leading Civil Engineering Contractor operating across the United Kingdom, Republic of Ireland, and the Channel Islands. Our specialist services include marine and river engineering, piling operations, pipelines, road works.

We are committed to delivering the highest standards of quality and safety across all projects and activities. Our goal is not only to meet but to exceed our customers' expectations through consistent delivery, innovation, and continuous improvement.

We achieve this by:

- Placing the highest value on being customer driven and meeting requirements
- Setting and monitoring achievement of specific quality objectives
- Furnishing sufficient funds and resources needed to meet these objectives
- Embedding a culture of quality, responsibility and accountability at all levels, driven from the top and supported by every employee
- Focusing on efficiency and service standards
- Continually improving the effectiveness of the quality system through regular audits, management review and quality objectives aligned with customer satisfaction, product compliance and operational efficiency
- Providing a team that are competent and fully aware of their roles and responsibilities in achieving our quality objectives
- Promoting employee involvement, communication, and continuous professional development, empowering our workforce to actively contribute to quality, safety, and operational excellence
- Communicating this policy to all employees and stakeholders
- Proactively addressing customer feedback and non-conformances through robust corrective and preventative action processes
- Compliance with relevant legal, regulatory and contractual requirements

Under the **National Highways Sector Scheme (NHSS) 3B**, we are committed to stocking, handling and distribution practice for structural steel products under our control. Ensuring all products are sourced only from approved and certified manufacturers, with fully traceability and relevant CE/UKCA marking in accordance with applicable standards such as BS EN 1090 and sector-specific needs.

Our commitment to quality is reflected in our performance, our people, and our partnerships. This policy is communicated, understood, and upheld by all DAWSON-WAM employees and stakeholders, and is reviewed annually to ensure it remains relevant and effective.

Signed:

A handwritten signature in black ink, appearing to read "D.E. McGall".

Date: 5th January 2026

D.E. McGall
Managing Director